



## CONDITIONS OF SALE

1. All prices are quoted excluding VAT. Metis Automation is a VAT registered company, and VAT will be applied to all sales.
2. First time orders and orders including National Instruments equipment are subject to an initial deposit payment prior to work commencing. Deposit is typically 50% of order value.
3. Payment terms: Deposit Payments – Due on Receipt, all other invoice payments – 30 Days Net.
4. Late payments will be subject to statutory interest at a rate of 8% plus Bank of England base rate.
5. Modification requests outside of the system specification will be subject to additional costs.
6. Software is warranted for all software issues (bugs) identified within 90 days of acceptance tests.
7. The Client will be identified as the end user of any National Instruments devices, your warranty (3 years extended) will be with National Instruments for their devices.
8. If any equipment supplied by Metis Automation is damaged by non-Metis Automation personnel at no fault of Metis Automation, The Client will be liable for the cost of repair or replacement of such equipment.
9. Metis Automation remains the IP owner of any source code delivered. Metis Automation is willing to grant certain rights in respect of use of the source code for the “Licensed Purposes”. This will enable The Client to edit and change the source code for use only with the “Licensed Purposes”.
10. “Licensed Purposes” will be defined within the scope of the machine, test rig, device or application that the software has been developed for.
11. Exclusions to clause 9. & 10. are in place when Metis Automation provides LabVIEW software development services on an hourly rate to work on source code provided by the customer. In this case The Client retains IP ownership rights.